SAMDUO



Warranty and Support

Getting Support

1. Activate Your Product
Download the SAMDUO app and complete product activation.

2. Access Online Support
Visit the SAMDUO support center for product information, troubleshooting, and warranty assistance.

3. Submit Warranty Claim
Contact SAMDUO support before returning any product.

Important Notes

- Warranty period starts from the date of product activation.
- Proof of purchase may be required to validate warranty eligibility.
- This product contains lithium battery components. Please follow the storage and operating instructions in the User Manual.
- For full warranty terms and exclusions, please refer to the warranty policy on SAMDUO official website.

Contact Us

Official Website: www.samduo.com
E-Mail: support@samduo.com

Scan for online support

Scan to download the SAMDUO app